

VOLUNTEER LEGAL SERVICES HAWAI'T Prior to your scheduled clinic appointment, please read, sign and return to intake@vlsh.org or fax 808-524-2147

I UNDERSTAND THAT:

- 1. I, ______, have contacted Volunteer Legal Services Hawaii for legal assistance.
- 2. After I submit all the required documentation, Volunteer Legal Service Hawaii will attempt to schedule me to speak with a Volunteer Attorney on the telephone (or inperson when health & safety concerns permit).
- 3. I have provided Volunteer Legal Services Hawaii the best number to reach me at.
- 4. I understand the Volunteer Attorney's schedule is not exact and may attempt to reach me on or around my scheduled appointment time with a telephone caller ID that may register as "unknown" or "blocked" for privacy reasons. I agree to make myself available thirty minutes prior and after my scheduled time to wait for the Volunteer Attorney to call me.
- 5. The Volunteer Attorney will assess my situation and give me <u>legal advice</u> about my legal problem.
- 6. The Volunteer Attorney <u>WILL NOT</u> represent me in my case. This means that the Volunteer Attorney is NOT MY ATTORNEY.
- 7. If I cannot handle my case on my own, my Volunteer Attorney will let Volunteer Legal Services Hawaii know.
- 8. Volunteer Legal Services Hawaii may try to find a *pro bono* (free or low-cost) attorney to represent me. There is no guarantee that I will get a pro bono attorney.
- 9. The administrative fee for the clinic appointment is temporarily waived due to the Covid pandemic.
- 10. There will be a reschedule fee if I miss the appointment.
- 11. I received a copy of this form.

(Signature / Electronic Signature)

(Date)

